

Running a Complex Estate with Confidence: How Twinview Helps Dolphin Square Operate Smarter Every Day

Supporting one of London's most historic residential estates with clearer operational oversight, proactive maintenance and confident, data-led decision-making.

Dolphin Square is one of London's most iconic residential developments. It's a historic, mixed-use estate with over 1,200 apartments and a rich legacy dating back to the 1930s. As part of a major regeneration initiative, the focus has shifted from preservation alone to performance, ensuring the estate can operate efficiently, sustainably and intelligently for decades to come.

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Partnering with Twinview has been a transformative experience for Dolphin Square. Twinview's operational capabilities have provided us with an innovative platform that enhances how we engage with our residents and manage our property simultaneously.

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**Dolphin Square
Management Team**

Centralised Control for a Complex Estate

Managing Dolphin Square is no small task. With multiple buildings, systems and stakeholders, fragmented data and legacy processes make efficient management difficult.

Twinview provides a connected operational view across the estate:

- ✓ We integrate all systems into one platform
- ✓ We enable real-time asset and issue tracking
- ✓ We streamline compliance, reporting and planning

Pre-Emptive Maintenance That Prevents Downtime

With Twinview, facilities teams move from reactive to proactive. Real-time monitoring identifies anomalies early, allowing repairs before failures occur.

- ✓ Early fault detection
- ✓ Reduced disruption for residents
- ✓ Extended asset life cycles

Data That Drives Results

Twinview provides live performance dashboards, historic data trends and intelligent reporting. With this insight, the team can:



**Optimise
energy use**



**Reduce
operational costs**



**Enable smarter
decisions**

Empowering the Facilities Team

Twinview equips the on-site team with intuitive digital tools, on desktop and mobile.

- ✓ Access building data on the go
- ✓ Manage tasks and inspections easily
- ✓ Collaborate in real time
- ✓ Automate routine checks

The result? A more efficient team and a smoother living experience for residents.

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