

# Intelligent Space Management at Eastbourne District General Hospital

Twinview is supporting Eastbourne District General Hospital to improve space utilisation and enable smarter, data-led estate management across the NHS site.



Eastbourne DGH manages a complex mix of clinical wards, consulting rooms, treatment spaces and administrative offices. Traditional room scheduling and utilisation information was limited, relying on manual reporting and assumptions rather than real-time data.

To better respond to fluctuating demand and ensure spaces support both patient care and staff workflows, the Trust opted to trial a connected operational platform that provides a live view of how areas of the site are used.



## Benefits & Outcomes

Twinview delivered clear, actionable insight that enabled more efficient and responsive day-to-day space management:

- ✓ More responsive environment to support patient pathways
- ✓ Smoother workflows for clinical and administrative teams
- ✓ Less time wasted finding suitable space

## Clear Oversight Across a Complex Hospital Estate

Running a busy NHS hospital involves managing a wide range of clinical and non-clinical spaces, often with limited visibility into how rooms are actually used. Decisions are frequently based on static schedules or assumptions rather than live operational insight.

### Twinview transforms this approach:

- ✓ We bring space usage and occupancy data into a single, unified digital view
- ✓ We provide real-time insight into how rooms and areas are used throughout the day

## The Challenge

Eastbourne District General Hospital lacked real-time visibility of space usage, making it difficult to understand how rooms were actually being used. This limited the Trust's ability to plan effectively and respond quickly to changing demands.

- ✓ Lack of real-time visibility on how rooms were actually occupied throughout the day
- ✓ Planning decisions made from instinct or static records rather than evidence

## The Solution

The hospital introduced Twinview, which collects and visualises occupancy and usage patterns in real time, giving estates and operational teams clarity on how each area performs across daily schedules.



Live occupancy tracking



Usage pattern analytics



Evidence-led decisions